

Student Handout

Email

UMB Webmail

Important information regarding your course will be sent to you via UMass Boston Webmail. Whether or not you use this as your primary email account, be sure you know how to connect to and login to this service.

UMB Webmail Website

<http://webmail.umb.edu>

UMB Webmail Address

FirstName.LastName00_.umb.edu. (00_ is normally 001 but may be a higher number if you had a previous UMB Webmail address).

Login

FirstName.LastName00_ (the umb.edu is omitted)

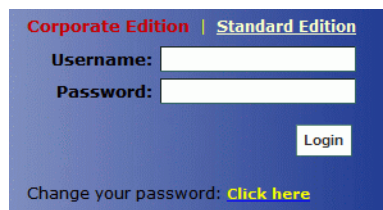
Initial Password

First letter of your last name (UPPERCASE) +
Second letter of your last name (lowercase) +
Month, Date, and Year of your birth (mmddyyyy).

Example: Jack Bauer, born December 21, 1966
- Initial password is: Ba12211966

Change Password

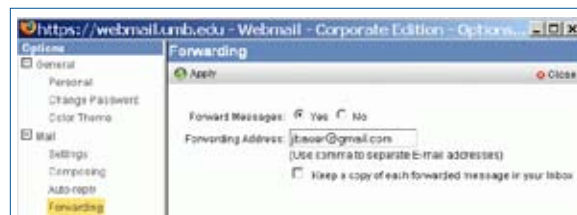
Click the link immediately below the Login button



The login form is titled "Corporate Edition | Standard Edition". It has two input fields: "Username:" and "Password:". Below the password field is a "Login" button. At the bottom, there is a link that says "Change your password: Click here".

UMB Webmail Forwarding

Once you have logged into UMB Web mail, you can select another email address to which your email is forwarded.



University of
Massachusetts
Boston

Student Handout for Web-Enhanced Courses BLS/WebCT Vista 3.7

What is BLS/WebCT Vista?

BLS/WebCT Vista is a web-based course management system used throughout all UMass campuses.

It allows instructors to enhance your learning experience by offering such features as online discussions, reading and multimedia materials, course information (such as a syllabus), assignments, and tests.

Technical Support

7x24 Technical Support for BLS/WebCT Vista

If you need technical assistance (including password help) you can:

- Send email to boston.support@umassonline.net
- Call 1-800-569-6505; or
- Contact support via live text chat available from the UMassOnline BLS/WebCT Vista Login page: <http://boston.umassonline.net>

IT Support

Information regarding all technical issues including Webmail and BLS/WebCT Vista can be found on the Information Technology home page: <http://www.umb.edu/it>





Student Handout

Login to BLS/WebCT Vista

Login at <http://boston.umassonline.net>

New Users

Username: Same as your Wiser Student ID. This information is available at www.umb.edu/students.

Password:

The default password is **boston** (all lower case). The first time you login, you will be prompted to change your password and create a security question and answer.

(Tip: Choose a question and answer which are clear to you, but not easily guessed by others. It is essential to create these should you ever need assistance logging into your courses due to a forgotten password.)

WebCT Vista users login here:

Username	<input type="text" value="UMSxxxxxxxx"/>
Password	<input type="password" value="xxxxxxxx"/>
<input type="button" value="Login"/>	

Example:

Username: *UMS12345678*

Password: *boston*

Tips for creating good passwords:

- Use eight characters or longer.
- Include a combination of uppercase and lowercase letters.
- Use numbers, and symbols.
- Use words that are easy for you to remember, but difficult for others to guess.

Configure Your Browser — Important!

Check Browser

At the top right of your BLS/WebCT Vista browser window, click [Check Browser](#). This program tests that:

- Your browser is valid for using BLS/WebCT Vista.
- Cookies are enabled.
- JavaScript is enabled.
- Popup windows are enabled.
- The correct version of Java is installed

If your configuration needs modification, you will be provided with instructions.

Currently Supported Browsers for BLS/WebCT Vista 3.7

Following are supported browsers as of 1/22/07. Please note that they subject to change. Visit <http://www.webct.com/tuneup> to see most up-to-date versions.

Windows Browsers	Supported Versions
Microsoft IE	5.5 (SP2), 6.0, 7
Netscape	7.0, 7.1, 7.2
AOL	8.0, 9.0
Mozilla	1.5, 1.7
Firefox	1.0, 1.5

Mac Browsers	Supported Versions
Microsoft IE	5.1 (OS X 10.1)
Netscape	7.0, 7.1, 7.2 (OS X)
AOL	OS X
Mozilla	1.5, 1.7 (OS X)
Firefox	1.0 (OS X)
Safari	1.2 ; 1.3.1 and higher, 2.0.1 and higher(OS X)

